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PAYMENT SERVICES USER MANUAL

INVALID ENCUMBRANCE ERROR

INTRODUCTION

When you try to enter a BFY 2006 encumbrance on an invoice, you will see an "Invalid Encumbrance" error message. You may notice that Payment Services will populate the encumbrance number and then remove it, and change the **BFY** back to 2007.

WORKAROUND

Normally for an encumbrance, Payment Services ensures that the agency is correct and validates the **Encumb**, **Sfx**, and the **BFY** data fields. However, currently Payment Services is automatically populating the **BFY** with 2007 and using this date in its validation routine. This is causing invalid encumbrance errors when you change the encumbrance to BFY 2006. Once the application errors, it will not save the invoice and can cause several other error messages as well.

The workaround is to:

- 1. Select **Encumb** in the **Encumbrance** menu.
- 2. Change the **BFY**.
- 3. Enter or look up the encumbrance number.



